

Jurisdiction	Publicly available advice	Responsible agency and contact
NSW	<p>The NSW Public Health Order identifies premises that are required to be closed. The list <u>does not</u> include premises providing health services. Health service providers and health services which may remain open include (but not limited to):</p> <ul style="list-style-type: none"> • Chemist • Doctors and medical centres • Hospitals • Pathology • Allied health practices • Remedial or therapeutic massage services and alternative healthcare providers <p>A comprehensive list of health services and health practitioners in NSW which are permitted to remain open is provided in the Health Care Complaints Act (and the Public Health Act) (https://www.legislation.nsw.gov.au/#/view/regulation/2012/311/sch3)</p> <p>Health services that continue to operate should implement processes to minimise risk of transmission, including screening clients for symptoms or contact with a person with suspected or confirmed COVID-19, identifying and excluding unwell staff members, social distancing measures where feasible e.g. waiting rooms, and infection control procedures including access to soap and water or hand sanitising and enhancing environmental cleaning</p> <p>The Health Care Complaints Commission can issue a prohibition order against a practitioner who fails to comply with the code and who poses a risk to the public. A prohibition order can prevent the practitioner from practising or place conditions on their practice.</p> <p>Should therapists choose not to provide services, they are also well within their rights to do this.</p> <p>For more information visit: https://www.health.nsw.gov.au/Infectious/covid-19/Pages/health-services.aspx</p>	<p>NSW Health</p> <p>Best contact for further information: MOH-PHEOPlanning@health.nsw.gov.au</p>
ACT	<p>Unless specifically restricted, businesses can still operate in the ACT.</p> <p>Allied Health services have not been listed as prohibited activities, including in primary care, community care, aged care and disability sectors.</p>	<p>Access Canberra</p> <p>Best contact for further information: ACT Chief Allied Health</p>

	<p>https://www.covid19.act.gov.au/economic-support/information-for-business</p> <p>Specific guidance for massage therapy services is provided at: https://www.covid19.act.gov.au/data/assets/pdf_file/0004/1540309/COVID-19-Guidance-for-massage-therapists.pdf</p> <p>Access Canberra Business Liaison Line</p> <ul style="list-style-type: none"> • Access Canberra is providing information and advice to businesses on their compliance with requirements, diversifying their business and supports that are available. • This service also offers practical advice for businesses operating through changed arrangements due to COVID-19. <p>https://www.covid19.act.gov.au/economic-support/support-for-business</p>	<p>Officer Email: chiefalliedhealthoffice@act.gov.au</p> <p>Or: Access Canberra Business Liaison Line</p> <p>Call (02)6205 0900 to discuss your business needs.</p>
<p>VIC</p>	<p>Allied health services (including both Ahpra registered and non-Ahpra registered allied health practitioners) are permitted to continue operations within hospitals, primary care, disability providers, workplaces, schools and other settings. However, the need to provide allied health services at this time should be considered for staff and client safety, particularly if clients are elderly or have pre-existing medical conditions.</p> <p>A full listing of recognised allied health professions is available at; https://www2.health.vic.gov.au/health-workforce/allied-health-workforce/allied-health-professions</p> <p>Allied Health services must comply with <i>DHHS Physical distancing and other transmission reduction measures - coronavirus (COVID-19): Actions for health and other organisations where health professionals provide close body contact procedures or services</i>); https://www.dhhs.vic.gov.au/coronavirus-covid-19-transmission-reduction-measures#further-information-and-resources</p> <ul style="list-style-type: none"> • Take all physical distancing actions recommended by DHHS as ‘<i>Actions for an organisation, workplace or venue</i>’. • Display a clear sign for clients to read on entry and/or provide information handouts about measures to protect their safety and that of staff. • Do not allow staff to work if they are unwell, and send staff home immediately if they become unwell. 	<p>Department of Health and Human Services</p> <p>Best contact for further information: publichealth.operations@dhhs.vic.gov.au</p>

	<ul style="list-style-type: none"> • Do not provide services to individuals who present with flu-like symptoms or are feverish, or have travelled overseas or been in contact with a confirmed case of COVID-19 in the last 14 days. • Modify services to reduce the risk (eg. by reducing the length and frequency of the service) • Keep doors and windows open where possible. • Ensure separation of at least 1.5 metres whilst clients are awaiting service. • Always use a hand sanitiser before and after providing the service, or wash hands with soap and water. • Wear a surgical mask and eye goggles where possible. If not available, use wide-rimmed glasses. • Use a new mask for each client, and clean goggles/glasses between each client if they are reusable. • Clean and disinfect surfaces touched by the client immediately after the service has been provided. • Clean and disinfect any equipment you may have used. • Dispose of tissues and masks in a sealed plastic bag and put in the usual waste. 	
<p>QLD</p>	<p>From 16 May 2020, permitted services, outlined below, may operate in compliance with a COVID SAFE checklist with a maximum of 10 customers at a time, no more than one person per 4 square metres and social distancing observed to the extent possible.</p> <ul style="list-style-type: none"> • Beauty therapy (for example, facials, makeup, waxing and laser treatments) • Nail services • Cosmetic injections – only if provided by health practitioners registered under the Health Practitioner Regulation National Law • Personal appearance services where skin penetration is used – only if provided by health practitioners registered under the Health Practitioner Regulation National Law • Health services provided by health practitioners registered under the Health Practitioner Regulation National Law, with social distancing observed to the extent possible. • Massage therapy for the management or prevention of a disease, injury or condition, provided by a qualified massage therapist, with social distancing observed to the extent possible. 	<p>Queensland Health</p> <p>healthdirections@health.qld.gov.au</p>

	<p>https://www.health.qld.gov.au/system-governance/legislation/cho-public-health-directions-under-expanded-public-health-act-powers/non-essential-business-closure-direction</p>	
<p>TAS</p>	<p>Rather than list what is ‘essential’ and must stay open, the Tasmanian Government has identified what must close to minimise the spread of COVID-19.</p> <p>The categories of businesses and services required to comply with the order to close or adapt are available in Schedule 1 and Schedule 2 of the Gatherings direction made by the Director of Public Health under section 16 of the <i>Public Health Act 1997</i> that is in place from time to time. The Tasmanian Government frequently updates this list. The most up to date version of the Gatherings direction and other directions can be found here: www.coronavirus.tas.gov.au/resources</p> <p>The premises and services permitted to open and operate must:</p> <ul style="list-style-type: none"> • Comply with social distancing requirements • Comply with all other aspects of the Gatherings direction, including implementing appropriate COVID-19 Control measures • Comply with requirements of other directions issued by the Director of Public Health. <p>Allied health services are permitted to continue to operate, provided that they are considered to be a medical or health service and that service is provided from a medical or health services facility.</p> <p>Remedial massage services can be delivered from non-restricted premises, such as health or medical facilities.</p> <p>Restricted premises, such as such as gymnasiums, health clubs, fitness centres, wellness centres and other similar premises or venues are not permitted to open or operate under the Gatherings direction, except in limited circumstances for physical rehabilitation services under the direction of a registered health practitioner or an accredited exercise physiologist.</p>	<p>Department of Premier and Cabinet</p> <p>ots.mailbox@health.tas.gov.au</p> <p><u>u</u></p>

	<p>Under the current Gatherings direction, spas and massage parlours and other similar premises may not open or operate.</p> <p>Beauty therapy, tanning, waxing, manicure or other nail treatments, tattoos, ear and body piercing, body modification and other similar services may not be provided. The only exception to this is where a treatment, or procedure, is performed by a registered health practitioner, within the meaning of the <i>Health Practitioner Regulation National Law (Tasmania)</i> that is within the scope of the practitioner’s registration under that Law.</p>	
<p>SA</p>	<p>Unless specifically restricted, businesses can still operate in SA. Details are outlined in the Emergency Management (Non-Essential Business and Other Activities No 4) (COVID-19) Direction 2020:</p> <p>4 – Direction</p> <p>1 (a) A person who owns, controls or operates a defined premises must close those premises...</p> <p>(b) a consumer or member of the public must not enter into defined premises.</p> <ul style="list-style-type: none"> • Facilities used primarily for indoor physical recreation • Indoor premises at which boot camps and other personal training are offered • Public swimming pools • Saunas, bathhouses, wellness centres, spas and massage parlours <p>The full list of defined premises and exceptions is at the below link: https://www.covid-19.sa.gov.au/_data/assets/pdf_file/0009/167355/Signed-Direction-Non-Essential-Business-and-Other-Gatherings-no-4.pdf</p> <p>Exemptions to the density requirements for gatherings apply to medical or health facilities. https://www.covid-19.sa.gov.au/restrictions-and-responsibilities/events,-activities-and-gatherings#weddings</p> <p>Clarification has been made regarding therapeutic/remedial massage which is allowed to continue in a healthcare context (as distinct from massage parlours). See FAQs document here: https://www.covid-19.sa.gov.au/_data/assets/pdf_file/0005/178988/FAQ-Emergency-Management-Non-Essential-Business-and-Other-Activities-No-4-COVID-19-Direction-2020-.pdf</p>	<p>SA Police</p> <p>Best contact for further information: COVID information hotline: 1800 253 787</p> <p>SA Health has the Office of the Chief Allied and Scientific Health Officer available for direct enquiries. Email: healthalliedandscientifichealth@sa.gov.au</p>

<p>WA</p>	<p>The Closure and Restriction (Limit the Spread) Directions, issued under the Emergency Management Act 2005, specifies a range of “prohibited gatherings” “affected places” and “prohibited activities” that are either restricted from operating, limits their activity or provides an exemption.</p> <p>https://www.wa.gov.au/government/document-collections/covid-19-coronavirus-state-of-emergency-declarations</p> <p>If a type of “affected places” or “prohibited activities” is not specifically listed in a Direction then it can continue to operate as long as there is compliance with social distancing requirements.</p> <p>A business owner/operator needs to consider the nature of their service and conduct their own assessment of whether or not their services or premise is captured by the directions.</p> <p>https://www.wa.gov.au/organisation/department-of-the-premier-and-cabinet/covid-19-coronavirus-community-advice</p> <p>Allied Health Services have not been listed as prohibited activities, including in primary care, community care aged care and disability sectors.</p> <p>Specific guidance for health professionals working in WA is available at https://ww2.health.wa.gov.au/Articles/A_E/Coronavirus</p> <p>Anyone using these services should practice social distancing and practice good hygiene.</p>	<p>Department of the Premier and Cabinet (DPC)</p> <p>Best contact for further information:</p> <p>DPC: 13COVID 13 26843</p> <p>WA Health: Chief Allied Health Officer 9222 2157</p>
<p>NT</p>	<p>Under the Declaration of Public Health Emergency dated 18 March 2020 and COVID-19 Directions (No. 20) 2020 Directions to Close Public Places, Services and Activities, Allied Health clinics were able to remain open as essential services (including massage services that are provided as allied health services, direction 6b).</p> <p>From 1 May 2020, the NT began a journey along a three step Roadmap to the new Normal. Successful progression through each step is dependent on the key principles of personal and community responsibility, physical distancing and hygiene.</p> <p>https://coronavirus.nt.gov.au/steps-to-restart/roadmap-new-normal</p>	<p>NT Health</p> <p>General information relating to the NT:</p> <ul style="list-style-type: none"> • COVID-19 NT information is available from www.coronavirus.nt.gov.au • SecureNT COVID-19 updates https://securent.nt.gov.au/alerts/coronavirus-covid-19-updates

	<p>Under Stage 1, Territorians could attend a public swimming pool, water park or recreational lake for swimming or water sports. This allowed therapy groups such as hydrotherapy to recommence.</p> <p>NT is currently at stage 2, which commenced on 15 May 2020. This included permission for Territorians to operate or attend a studio that provides yoga or Pilates classes; operate or attend physical training activities indoors such as Cross Fit; and operate and attend a gymnasium. Group sizes were not restricted apart from that allowed by the physical distancing and hygiene principles.</p> <p>Stage 3 is scheduled for 5 June 2020 and will see all businesses, facilities and services previously restricted resuming full operation, ensuring adherence to key principles of hygiene and physical distancing.</p> <p>Allied Health professionals should use their professional judgement in relation to clinical appropriateness of intervention when dealing with vulnerable populations. For groups this may include staggered start class times and adequate timing for cleaning equipment.</p> <p>Anyone using Allied Health services or facilities should exercise physical distancing measures and follow all hygiene advice.</p>	
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